

**DENISE L. MERCER**  
**UNITED STATES POSTAL INSPECTOR**  
**KANSAS CITY**

In October, 1991, Inspector Mercer began her duties at the Kansas City Field Office, in Kansas City, MO, after completing the Postal Inspection Services Basic Academy in Potomac, MD. The Postal Inspection Service is the law enforcement arm of the U.S. Postal Service.

As a federal law enforcement agent, she was assigned to the External Crimes Team where she concentrated on criminal cases pertaining to crimes against the post office such as mail theft, vandalism, explosive devices, employee assaults, robberies and burglaries. One case, in particular involving "Identity Theft", pertained to bank fraud and mail theft in which the criminals stole mail, obtained information from the mail pieces and fraudulently obtained funds from numerous banking accounts. All six suspects were indicted federally and pled guilty.

Inspector Mercer has also served on the Fraud and Prohibited Mailings Team where she concentrated on prohibited mailing crimes (which involve crimes against the post office by persons placing into the "mailstream" non-mailable items, child pornography and controlled substances, including "suspicious powder").

Since 1996, Inspector Mercer has been speaking to postal managers craft employees, senior citizens, students, public and private organizations regarding mail fraud and techniques on how to secure buildings, mail and mailrooms against internal and external attacks. She lends security and safety expertise by recommending critical security remedies during the design and construction phases of newly built or renovated postal facilities. Also, she is a member of the American Society for Industrial Security (ASIS), aspiring to the Certified Protection Professional (CPP) certificate.

Following "9-11", Inspector Mercer has also assumed collateral duties on the Counter-Terrorism Task Force Team, where her training and expertise includes the operation of the RTR-3 and RTR-4 Real Time X-Ray machines (bomb detection devices).